

Questions and Answers

under the tender procedure for

**Supply of equipment – EV Chargers under the
Interreg IPA Cross-Border Cooperation Programme "Greece - North Macedonia 2021-2027"**

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	Question	Answer
1.	Could you kindly confirm whether a 150kW charging station with one reserved slot for future expansion up to 180kW would be acceptable?	No. According to the Technical Specifications, the charger must include a reserve for future expansion of minimum two (2) power modules. Therefore, solutions providing only one reserved slot do not comply with the minimum technical requirement.
2.	The technical specifications indicate an operating temperature range of –35 °C to +75 °C. The upper limit appears unusually high — could you please confirm if this requirement is correct for operating temperature or you are referring to a storage temperature?	The specified temperature range refers to the operating temperature of the equipment. The requirement has been defined considering the local climatic conditions in the South-East region, where during summer periods surface temperatures — particularly asphalt surfaces in urban areas such as Strumica and Gevgelija are particularly high. Due to these conditions, a wider operating temperature range is required in order to prevent overheating risks and to ensure reliable and continuous operation of the charging



		equipment during high summer temperatures. Therefore, tenderers are requested to comply with the operating temperature requirements as defined in the Technical Specifications.
3.	Could you kindly confirm whether 40kW power modules are acceptable?	No. The Technical Specifications require power modules of 20 kW or 30 kW each. Modules with different nominal power ratings are not compliant with the technical specifications.
4.	Please clarify whether the AC plug may be offered in a separate charging unit rather than integrated into the DC charger?	No, the AC plug cannot be offered in a separate charging unit. According to the approved project design and technical documentation, the available installation space is limited and does not allow placement of two separate units. Furthermore, all electrical installations and works have been designed for a single integrated charging unit.
5.	Regarding the management system, and given that a cloud-based solution will be provided, could you please confirm whether the cloud service fees should be included for the entire warranty period?	Yes. The tender price shall include all costs necessary for full operation of the management system, including cloud service fees, for the entire duration of the warranty period.